



Pulse

Resident Newsletter Issue 12 | FALL 2020





In this issue you will find:

- Project milestones and updates
- Information on resident and parking relocation
- Updated tentative construction schedule
- Parkmerced community updates
- Frequently asked questions
- Resources and contact information

What is the Parkmerced Vision?

The Parkmerced Vision is a project aimed at revitalizing Parkmerced over the course of the next 20-25 years. Since 2006, the Vision has been developed through a collaboration with residents, neighbors, and other stakeholders. Over 550 meetings were held to determine how the Vision will best serve and represent the current and future community. This collaborative vision will transform Parkmerced into a vibrant neighborhood and a model of urban sustainability.

The Vision was approved in 2011 and will be carried out in many phases in many phases. During these challenging times, we're hopeful Phases 1A and 1B can start construction in early 2021.

Project Milestones

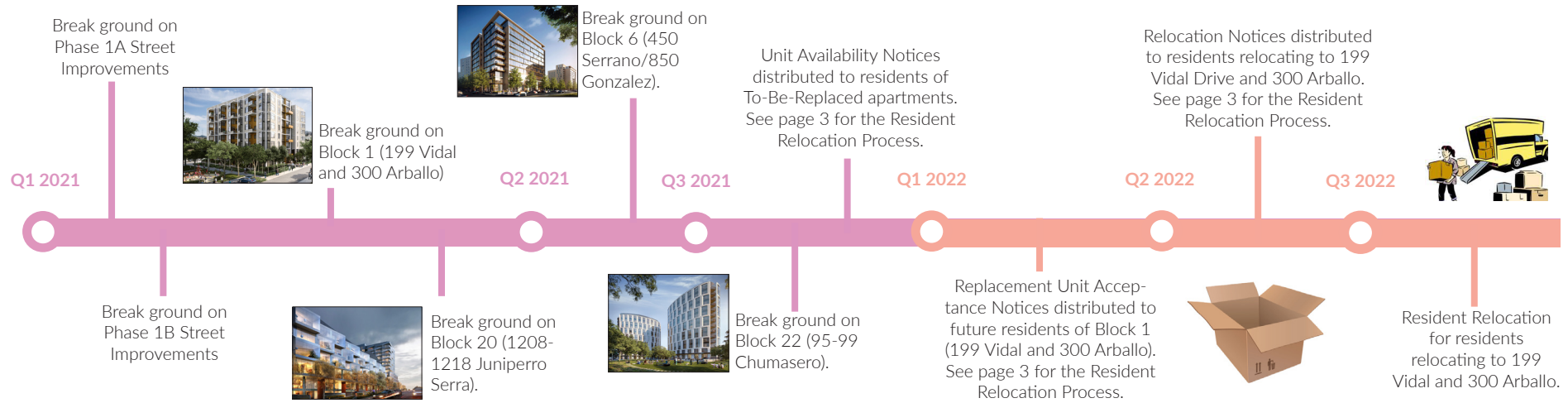
- **July 2011:** Project Entitlement and Development Agreement approved.
- **November 2014:** Legal challenges defeated.
- **May 2015:** Development Phase 1 Application approved.
- **August 2015:** Tentative Subdivision Maps for Subphases 1A and 1B approved; Informational Tenant Relocation packets mailed to residents in to-be-replaced apartments in Phase 1A.
- **October through December 2015:** Design Review Applications approved for buildings part of Phases 1A and 1B .
- **June 2016:** Street Easement Vacations/Dedications approved.
- **November 2017:** Final Subdivision Maps for Phases 1A and 1B approved.
- **November 2017 through January 2018:** Site permits approved for Phases 1A and 1B.
- **January 2018:** Site permits for 300 Arballo approved.
- **January 2018:** Final Street Improvement Permit Plans submitted to the City for final approvals.
- **June 2018:** In-Tract Landscape Permit for Block 6 issued.
- **September 2018:** Phase 1A and Phase 1B Green Infrastructure Plans and Stormwater Control Plans approved.
- **October 2018:** Phase 1A Street Improvement Permit Plan Package approved.
- **October 2018:** Site Permit for 199 Vidal picked up and notice posted on site.
- **March 2019:** Block 6 Vault Encroachment Permit issued.

Where We Are Today

- Phase 1A and Phase 1B project teams are finalizing preconstruction.

BUILDING CONSTRUCTION TIMELINE

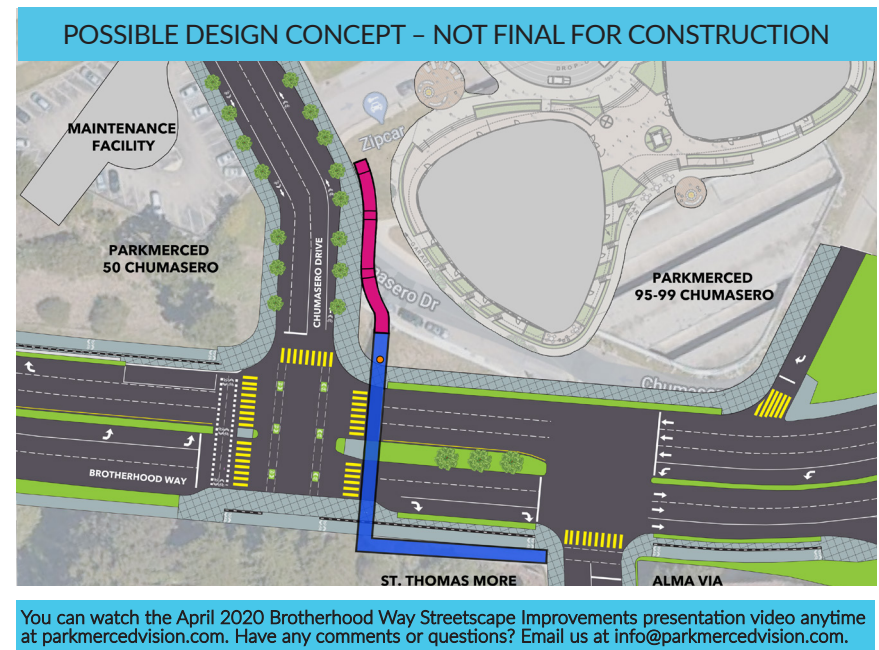
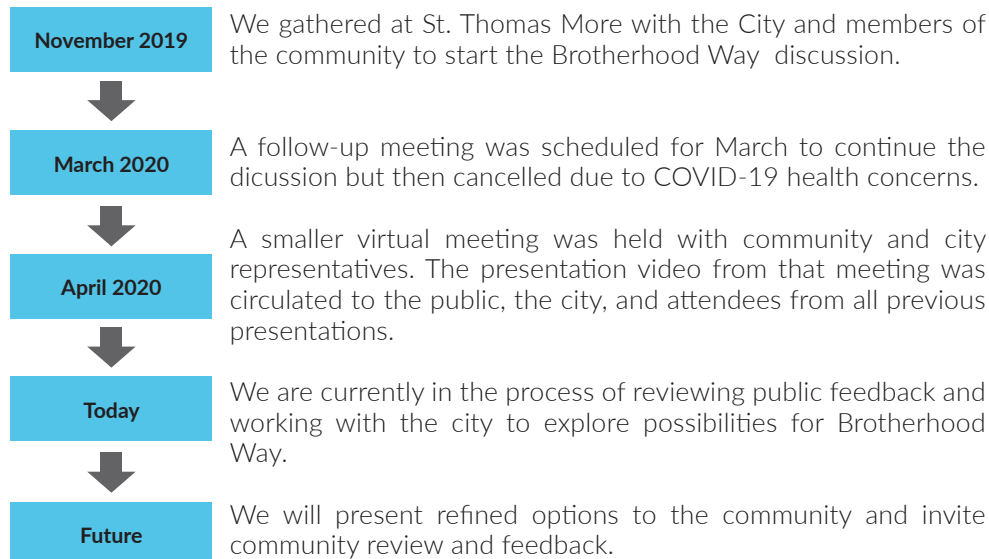
Due to Covid-19 impacts and the coordination needed with multiple City agencies, designers, consultants, and community stakeholders, dates in the below timeline are tentative and may shift.



BROTHERHOOD WAY INTERSECTION DESIGN

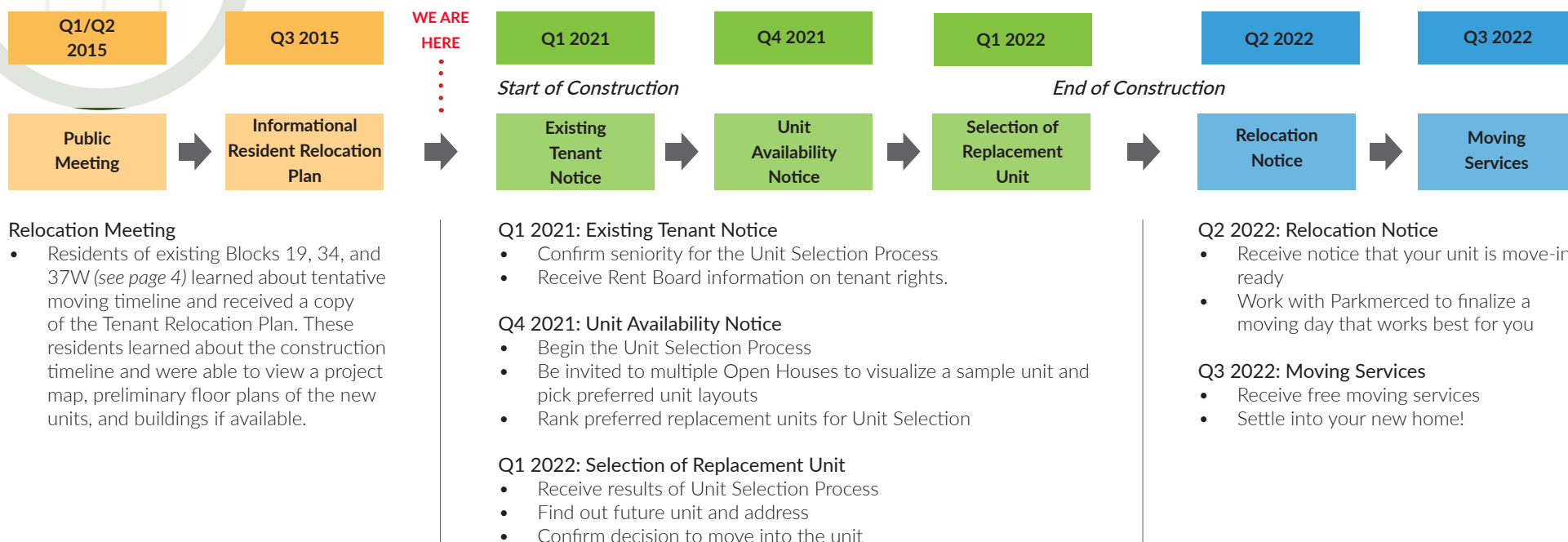
On November 21, 2019, we reached out to our community to explore the future of Brotherhood Way and to listen to our neighbors' thoughts. While COVID-19 may have changed the way we gather and communicate, our commitment to continuing this discussion and listening to feedback has not wavered.

Discussion Timeline



RELOCATION PROCESS: EXISTING BLOCKS 19, 34, and 37W

Parkmerced will provide multiple written notices to keep residents informed of the relocation timeline. Here is a summary of what to expect in each of the written notices. Due to the coordination needed with multiple City agencies, designers, consultants, and community stakeholders, dates are tentative and may shift.



RESIDENT PROTECTION

Parkmerced is committed to protecting residents' rent-controlled apartments for as long as they choose to live at Parkmerced.

The Parkmerced Vision involves replacing all garden apartment homes within Parkmerced in phases over the next 20-25 years. Subphase 1A includes the construction of 56 replacement units for residents of To-Be-Replaced Units on existing blocks 37W, 34, and 19 (see page 6).

To protect our existing residents living at Parkmerced, prior to the replacement of any existing rent-controlled apartment, Parkmerced will provide the residents who live in a To-Be-Replaced Unit with an apartment within one of the newly constructed buildings in Parkmerced.

- New apartment homes will be rented at the same rent-controlled rate as the existing apartments prior to demolition (and be subject to rent increase limitations of the San Francisco Rent Control Ordinance).

- New apartments will be constructed prior to the replacement of existing apartments. This ensures that affected residents only need to move once into their new apartment and will not be displaced.
- Parkmerced will cover all moving expenses including packing and unpacking from residents' existing units to their brand new replacement home.

Replacement Homes will:

- be comparable in size to existing units with the same number of bedrooms and bathrooms, and in some cases more;
- be constructed with improved accessibility, making it more convenient for elderly and or disabled residents;
- include brand new, energy efficient appliances and new fixtures including dishwashers and washer/dryers; and
- be more comfortable due to better construction, including insulated walls and efficient windows.



PARKING RELOCATION PLAN

The following garages and parking lots are to be removed to construct new housing and/or community improvements: Arballo Circle, Felix Garage, Galindo Garage, Galindo Lots E and F, and Galindo Outdoor Lot. Parkmerced is committed to keeping residents' current parking spaces available until the parking structures and lots need to be removed for construction. Affected residents will be notified at least 60 days prior to their parking relocation:

- Felix Garage: Notification in Q4 2020, Relocation in Q1 2021
- Galindo Outdoor Lot & Lot F: Notification in Q4 2020, Relocation in Q1 2021
- Arballo Circle: Notification in Q4 2020, Relocation in Q1 2021
- Galindo Lot E: Notification in Q2 2021, Relocation in Q3 2021
- Galindo Garage: Notification in Q2 2021, Relocation in Q3 2021

Residents who park at these locations will have their spaces relocated to Higuera Garage permanently. Residents who currently park at Higuera Garage will see no change. Highlights of the Parking Relocation Plan include:

- **Guaranteed Replacement Space:** Residents affected by the Parking Relocation will be provided a replacement parking space within Higuera Garage.
- **Two Month Advance Notice:** Residents will be provided a minimum 60-day notice before Parking Relocation is to occur.
- **Reasonable Accommodations:** As space allows and on a case-by-case basis, Parkmerced will work with Residents who require reasonable accommodations to find a replacement parking space in a carport closer to their existing parking space. Reasonable Accommodation Request Forms can be downloaded from parkmercedvision.com under Outreach, or picked up from Resident Services at 1 Varela Ave during business hours.
- **Parking Rent Reduction:** Residents affected by the Parking Relocation will receive a parking rent reduction. The reduction will be calculated based on a sliding scale based on the distance from the resident's home to the relocated parking space. If a Resident currently does not pay for his or her parking space, the reduction will be deducted from their base rent.
- **Same Lease Terms:** The only change will be a new parking space address and reduced monthly parking or base rent for any additional distance that will have to be travelled. Residents will retain the same parking lease terms and same parking rent-control protections.

- **Free Community Shuttle:** To improve access for Parkmerced residents, a free ADA-accessible Community Shuttle will be launched prior to the Parking Relocation. (see page 5 for route info). Stops located along Cambon, Font, and Chumasero will provide convenient access for Residents relocated to Higuera Garage. In addition, the shuttle will stop throughout Parkmerced, Daly City BART Station, and Westlake Shopping Center.

The hours of operation for the shuttle are 6:30AM to 10PM Monday-Friday and 9AM to 10PM Saturdays, Sundays, and holidays. During morning and afternoon commute hours, shuttles will run every 10 minutes. During off-peak hours, the shuttle will run every 20 minutes.

- **Galindo Lots E & F, and Outdoor Lot:** Residents who currently park at the Galindo Lots E & F and Outdoor Lot will be given the option to temporarily relocate their parking space to Galindo Garage. Residents who relocate to Galindo will have to relocate a second time when Galindo Garage is deconstructed. These residents may also elect to relocate to Higuera Garage directly.

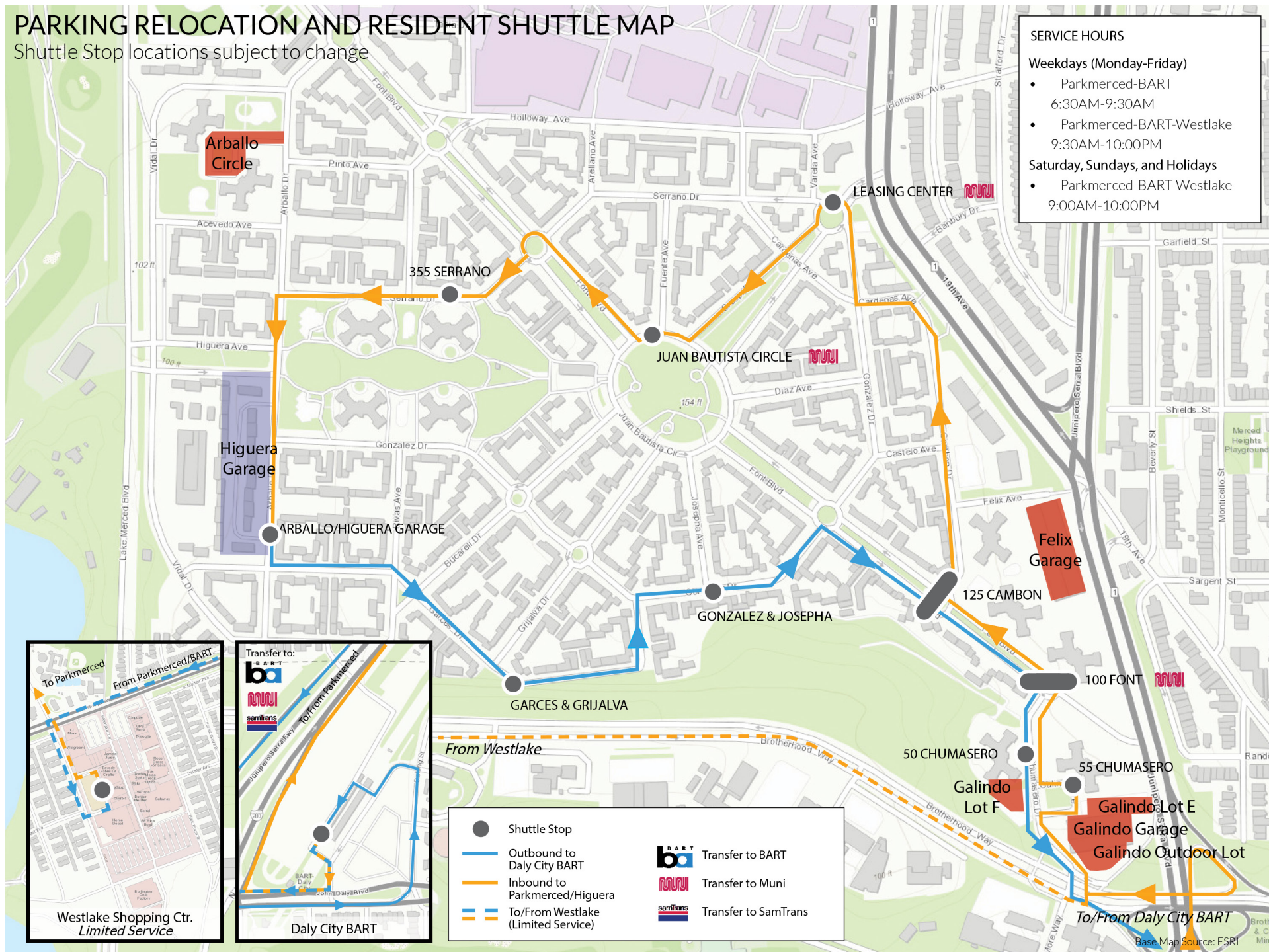
In response to valued comments and suggestions from previous resident meetings, individual meetings, and communications with residents, the following resident suggestions are being explored:

- **Supplementary On-Call Service:** Parkmerced is partnering with an on-demand service provider to bring on-call transportation to affected residents both to and from Higuera Garage and their existing apartments during the hours which the shuttle is not in operation (10PM to 6:30AM).
- **Tower Loading Zones:** Per resident feedback Parkmerced is restriping and installing new signage at each tower loading zone. Management is also working with Community Patrol to develop a more robust enforcement program.
- **New Garages:** Once constructed, a limited number of parking spaces in the future parking garages at 1208-1218 Junipero Serra and 95-99 Chumasero may be made available for residents with Reasonable Accommodations. Residents will be notified of space availability prior to construction completion. Reasonable Accommodation Request Forms to park in the new garages are not being accepted at this time.

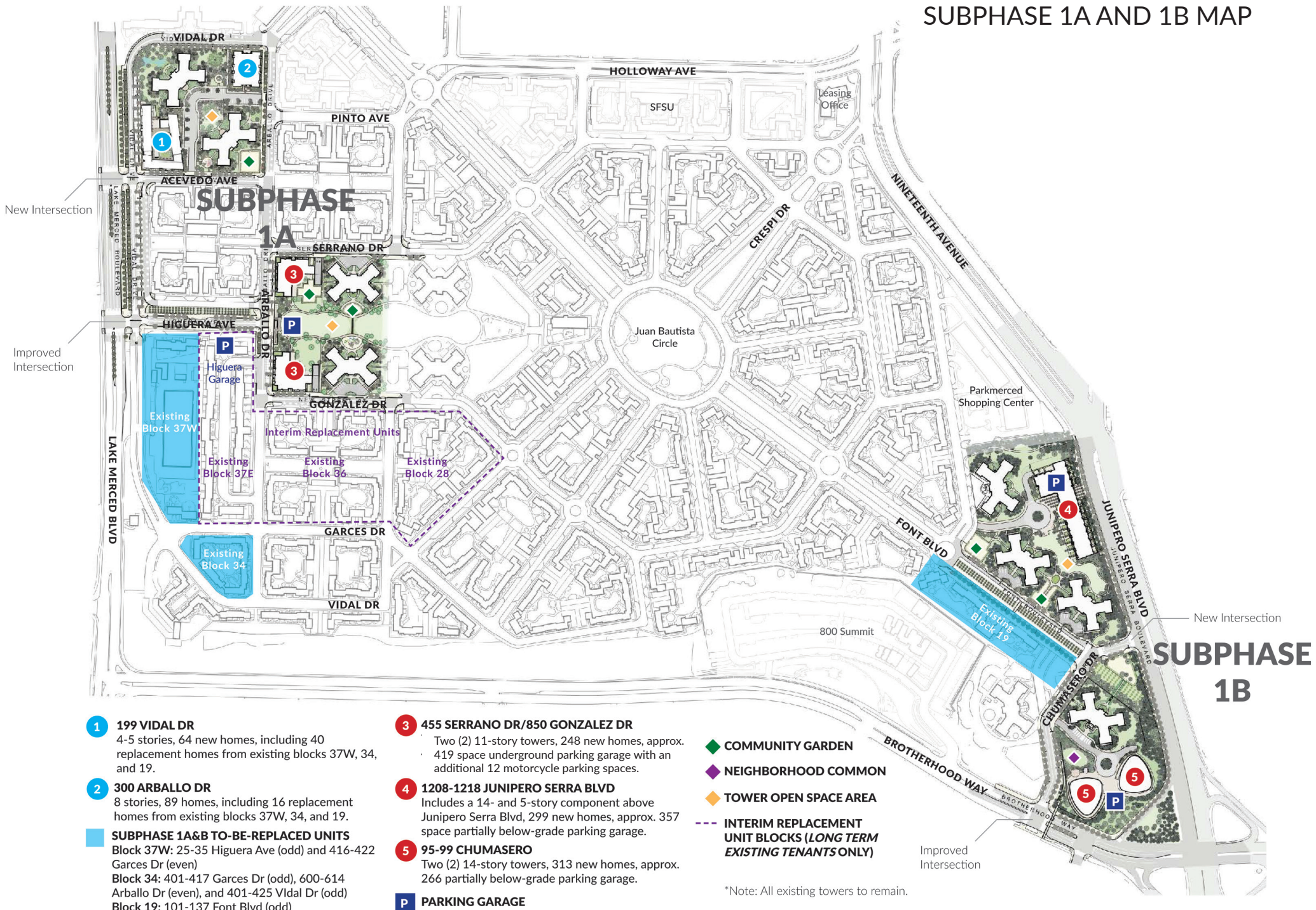
Have questions about the Parking Relocation Plan? Reach us via email at info@parkmercedvision.com or call 415.405.4666.

PARKING RELOCATION AND RESIDENT SHUTTLE MAP

Shuttle Stop locations subject to change



SUBPHASE 1A AND 1B MAP



FREQUENTLY ASKED QUESTIONS

This section contains a collection of answers to the common questions regarding the Parkmerced Vision received from residents at community meetings or via the Vision Info hot line and email. If you have any comments, or if you have a question about the Parkmerced Vision, feel free to call 415.405.4666, email info@parkmercedvision.com, or visit the project website at parkmercedvision.com for a full list of FAQs.

Who qualifies for a replacement apartment?

All residents who live in a garden town home will be offered a replacement home at the same rent-controlled rate at some point over the project duration. Replacement Homes will be equivalent in size, include at least the same number of bedrooms and bathrooms, meet accessibility requirements, and have all new appliances and fixtures. All Replacement Apartments will include a dishwasher and washer/dryer unit. Resident will be notified at least 2 years in advance prior to relocation.

How does the proposed Brotherhood Way and Chumasero intersection realignment and improvements actually help?

North-south at-grade pedestrian crossings at this location do not exist today. The new intersection will include new at-grade crossings, accessible and code-compliant wheelchair/disabled curb ramps at each crosswalk, high contrast crosswalks, dedicated bike crossings, and state of the art traffic signals. New pedestrian crossing signals will be push-button activated and programmed with a leading pedestrian interval (LPI). LPI means that pedestrians will get a WALK signal first Parkmerced Vision Community while all vehicular traffic is stopped; this provides people crossing with a head start, helping them establish their right of way in the crosswalk and improving visibility to drivers.

Will the Parkmerced Community Shuttle be ADA accessible?

Yes, the fleet of vehicles selected for the Parkmerced Community Shuttle will be ADA accessible. All shuttle drivers will be trained to operate all ADA bus features and be available to assist residents as needed.

Will there be an interruption to utilities during construction?

All future utilities will be installed prior to existing utilities being taken offline. This will maximize efficiency and minimize interruption of service. For any known planned utility service interruption, residents will receive an approximately two weeks notice. In the event of an emergency shut-off, residents will be notified and updated immediately. Residents will continually be updated via email and via the project website.

Will the new parking garages constructed only be available for residents of the new buildings or will the spaces be made available to those impacted by the Parking Relocation?

Parkmerced has had an unbundled parking policy for nearly a decade, meaning that any resident at Parkmerced can lease a parking space in any of Parkmerced's garages or carports separate from their apartment lease. Parkmerced is currently exploring the option to allow residents who require Reasonable Accommodations and are affected by the Parking Relocation to relocate to the new parking garages once they are completed. The new garages will not be completed for several years, but residents are welcome to submit their Reasonable Accommodation request forms and Parkmerced will keep them in residents' files (see page 4).

PROFILE



Lisa with her dogs, Cowboy and Bandit.

Lisa Toso

Senior Project Manager

We are including a series to introduce the Parkmerced community to the team behind the scenes of the Vision Plan. Lisa is responsible for assisting with the implementation and successful completion of Street Improvements for Phase 1A and Phase 1B.

- I am a third-generation San Franciscan. My grandparents owned the French Laundry on Polk Street but after retiring, my folks followed them to Novato where I was raised for most of my life.
- Growing up, I used to love to take things apart to see how they worked. In high school, I joined the conservation corp and built hiking trails up on Mt. Tamalpais. It was very gratifying to be able to build trail systems that are still in use today.
- I graduated from the University of Chico with a BS in Construction Management. It has afforded me opportunities to build and meet people along our entire West Coast.
- Parkmerced is important to me because it's an opportunity to bring my passion for construction and community back to where my roots are from. I'm looking forward to being part of this great vision for Parkmerced!
- I am looking forward to meeting the existing Parkmerced residents and love that as a community we will be creating an even more beautiful place to call home!

SCHOLARSHIP AND INTERNSHIP

Lily MacIver | Fall 2019 Robert L. Pender Memorial Scholar



Lily is currently a graduate student at UC Berkeley studying City and Regional Planning and Public Health, with a focus on Transportation Planning and Health and Social Behavior. Through the integration of transportation, land use, and equity-based solutions, Lily hopes to lead the way in air pollution amelioration for low-income communities of color. The Robert L Pender

Memorial Scholarship will help support Lily's scholarly and professional efforts.

Applications for the \$1,000 Parkmerced Vision Scholarship and the Vision Internship program are available online and are reviewed on a rolling basis. To view the latest application form and requirements, visit parkmercedvision.com, email opportunities@parkmercedvision.com, or call 415.405.4666.

COMMUNITY UPDATES - A MESSAGE FROM CRMG

As your Community Relations Management Group (CRMG), we look to provide you with a sense of place and belonging by creating unique lifestyle experience that directly relates to our service culture. We approach the needs of our residents with empathy and provide authentic and progressive amenities that complement the residents of today and into the future. As part of the vision, we'd like to share with you your go-to resource for what is happening in your community at Parkmerced: Community Life (formerly Community Care).

Visit Community Life at <https://www.parkmerced.com/communitylife>



CONTACT INFORMATION

Parkmerced Vision

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parkmercedvision.com

Parkmerced Resident Services

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residentservices@parkmerced.com
415.405.4600
parkmerced.com

San Francisco Planning Department

Elizabeth Purl
1650 Mission Street, Suite 400
San Francisco, CA 94103
elizabeth.purl@sfgov.org
415.575.9028

You can also view all public documents on the Planning Department Parkmerced Project Page: <http://www.sf-planning.org/index.aspx?page=2529>.

San Francisco Rent Board

25 Van Ness Avenue, Suite 320
San Francisco, CA 94102
415.252.4602

The San Francisco Rent Board provides counseling information on subjects covered by the Rent Ordinance. You can speak with a counselor during weekday counseling hours (9AM - 12PM and 1PM-4PM). Counselors are also available at the Rent Board office 8AM - 5PM, Monday through Friday, excluding holidays.

Residents' Organization

Parkmerced Residents Organization

Any group of tenants interested in becoming a recognized residents' organization can do so by notifying Parkmerced and the San Francisco Planning Department of its formation in writing. To formally be recognized, the group must show proof that they have more than 10 members (defined as tenants of Parkmerced, each occupying a separate unit) and have been in existence for at least 24 months. Please contact Bert Polacci at 415.405.4666 for more information or email info@parkmercedvision.com.

Parkmerced Mobility

Attn: Jessica Seto
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